

- 1. COURSES**
- **Number of students per class:** Minimum 3. Maximum 10. The average number of students is 5 per class. In cases where the minimum number of students is less than 3, the classes will be reduced to half the time and will be conducted as private or semi-private lessons at the same price. Optionally, in the other half of the time, the student will be offered the possibility to participate as an auditor in other classes with a lower or higher level, which will help them review the material they have already learned or continue immersing themselves in the Spanish language.
 - **Start date:** Every Monday (Except for Course 50+)
 - **Age:** The minimum age to participate in our general adult courses is 17 years. K2 management reserves the right to accept students who are 16 years old in exceptional cases.

INCLUDED IN THE PRICE

- First textbook and class materials.
- Spanish classes according to the chosen course. From Monday to Friday (except holidays) in the morning or afternoon (schedule depends on the level and number of students enrolled in the course).
- Initial level test (oral and written) outside of class hours.
- Certificate of attendance and course level completed.
- Student manual with useful information about the school, the city, and important phone numbers.
- Map of Cadiz.
- Guided city tour.
- Free loan of books, audio, videos, and other self-study materials.
- 24-hour emergency phone.
- Free access to the school computers and WIFI.

DISCOUNTS

- **Mini Groups:** 10% discount for groups of three or more students who book a course with the same start date.

- **Former Students and Friends:** Former students receive a 10% discount on the course price and a 20% discount if they come with a friend.
- **Groups:** Special discounts are available for groups of more than 8 people booking a course with the same start date.

Discounts are not cumulative.

Discounts apply only to registrations made directly between students and the school.

EXTRAS

- Enrollment Fee: 45€ (*Free for online classes). Includes the first textbook.
- High Season Supplement (From 02/06/25 to 26/09/25): 45€ per week.
- Not included in the price: DELE or CCSE exam registration, participation in cultural activities or excursions.

GROUP COURSES

The price of group programs depends on the number of students, course duration, and chosen extracurricular activities. Email groups@k2internacional.com for a non-binding quote.

- 2. ACCOMMODATION**
- **Week:** Accommodation starts on the Sunday before the course begins (check-in from 17:00 to 21:30) and ends on the Saturday after the last day of the course (check-out before 12:00). If the student cannot adhere to these times, they can inquire about alternative options in advance.
 - **Check-in Arrangement:** The week before arrival, the course and accommodation coordinator will contact the student to provide the address of their accommodation and organize their arrival. The student must indicate their arrival time in the city to schedule a time to collect the keys. If the student does not provide their arrival time, the school is not responsible for any costs incurred by the student for booking a night in alternative accommodation.
 - **Double Rooms:** Can only be reserved by two students who enroll together. Single-use double rooms are available upon request with an additional charge of 35% on the individual room price.
 - A minimum of 5 private classes per week is required to be eligible for school accommodation.
 - **High Season Supplement :** (From 01/06 to 27/09/2025): 45€ per week.
 - **Supplement for Non-Students:** 75€ per week, subject to availability.
 - **Extra Night:** Only available from Saturday to Sunday.
- **Special Diets:** Gluten-free, vegetarian, vegan, lactose-free: +30€ per week.
- The school offers other accommodation options upon request: hotels, hostels, and private apartments.

INCLUDED IN THE PRICE

- Water, electricity, gas, and Internet expenses. Additionally, homestay accommodation includes the chosen meal plan, bed linen, towels, and weekly laundry service.

NOT INCLUDED IN THE PRICE

- For shared apartment accommodation, a deposit of 150€ is required on the first day of the course. This deposit is refunded to the student at the end of their stay, provided there is no damage to the apartment.

- 3. CANCELLATIONS**
- The student must send a cancellation letter by certified mail. The cancellation date will be the date on which K2 receives the letter.
- If cancelled more than 20 days before the start date: K2 will refund 100% of the amount paid by the student, except for the confirmation deposit (€200), which will be used as administrative fees.
 - If cancelled between 20 and 7 days before the start date: The student must pay for one week of the course and accommodation.
- If cancelled less than 7 days before the start date or during the course (at any time after it has started): The student is not entitled to a full or partial refund. In this case, the school will provide the student with a voucher equivalent to the amount paid for the course (not for accommodation) to be redeemed for another course within a 12-month period.
 - If the cancellation is due to force majeure preventing the student from starting or continuing the course, the student must provide documentation (medical, legal, visa denial, etc.) to K2. In this case, K2 will refund the proportional part of the course or provide a voucher (see the section above).

- 4. CHANCES.** If, after registering, the student wishes to make any changes to the date, type of course, or accommodation, they must write to the school at least 2 weeks before the start of the course (we recommend at least 4 weeks before during high season). Changes will be made depending on availability and must be justified. There are no extra fees for changes. The student will only need to pay if there is a difference in price.

- 5. INSURANCE.** K2 has Civil Liability insurance that covers any incidents occurring on its premises or any accidents students might suffer while traveling to or from their accommodation, as well as during activities organized by the school. We recommend that students obtain insurance in their home country that covers:

- Medical Assistance (especially for those not belonging to the European Union). Students from the European Union should obtain the European Health Insurance Card in their home country.
- Travel Cancellation Expenses, Civil Liability, and Loss of Luggage.

- 6. VISA** Citizens of European Union countries do not need a visa to enter Spain. Students coming from other countries must obtain information on visa requirements from the Spanish Embassy or Consulate in their country. Certificates confirming and accrediting enrollment in a K2 program can only be signed, stamped, and sent by authorized K2 staff. K2 is not responsible for visa application rejections, as these certificates are not officially valid but only serve as confirmation of a course to be held at our facilities. K2 will send the following documents free of charge to any student who requests them (only if the total program cost has been paid):
- Confirmation of the chosen Spanish program.
 - Invoice for the total cost of the program (course + accommodation).
- If a student's visa application is rejected, a 200€ administrative fee will be charged to the student. Students must provide K2 with formal proof (original copy) of the visa rejection in order to receive a refund of the remaining payment.

- 7. HOLIDAYS 2025.** January 6, February 28, March 3, April 17 and 18, May 1, August 15, October 7 and 12, November 1, December 6 and 8. The school will be closed from December 20, 2025, to January 4, 2026. On official public holidays (local, regional, and national), no classes will be held, and they are neither recoverable nor refundable. If there are two holidays in the same week, one class day will be recovered, and a cultural workshop will be held.

- 8. RESPONSIBILITY OF K2.** ACADEMIA DE ESPAÑOL K2 S.L. generally disclaims responsibility for any consequences resulting from actions or behaviors of its students during the courses or any supplementary cultural, recreational, or leisure activities. Similarly, ACADEMIA DE ESPAÑOL K2 S.L. is not responsible for any damage of any kind that may occur in the accommodations or places of stay, which will be the responsibility of the student, or in the case of minor students, their parents.

- 9. COMPLAINTS AND CLAIMS.** Any student wishing to file a complaint or claim must do so in writing, as soon as possible and always during their stay at the school, so that we can address the issue in the most prompt and effective manner. For this reason, complaints or claims made after the course has ended and that do not allow us to resolve the conflict will not be accepted. The school will respond both verbally and in writing, proposing the best options for resolution if the complaint is substantiated. If a mutual agreement cannot be reached, the student has access to the official complaint forms from the Junta de Andalucía and the EEA (Spanish Schools Association in Andalucía). The school also has a suggestion box at the reception. You can also send your suggestions to info@k2internacional.com.

- 10. PERSONAL DATA PROTECTION.** During the time the student is enrolled at the center, images of the students may be captured and used in the creation of files or videos, to inform about or promote the company's activities through printed publications, the website, social media, brochures, or leaflets. If the student does not agree with this, they must indicate so at the time of enrollment; otherwise, consent is given for the use of images as described in this section.

- GDPR and Organic Law 3/2018 on Data Protection, and relevant Spanish regulations:** The personal data provided by completing this form will be processed by ACADEMIA DE ESPAÑOL K2, S.L. as the Data Controller. The purpose of collecting and processing the data is to provide the requested service, for which we are authorized based on your consent. We will not carry out profile analysis or disclose information except as required by law. Please indicate if we may send you publications, promotions, and/or resources of interest via electronic, postal, or other means: Yes No. If you consent, you can withdraw this consent at: Plaza del Mentidero, 19 - 11003 Cádiz. The data you provide is stored in our files and/or servers. You can access, rectify, limit, and delete your data at: Plaza del Mentidero, 19 - 11003 Cádiz. You have the right to file a complaint with the Spanish Data Protection Agency at: www.agpd.es. For more information, please visit our website or contact us directly.